

Job Posting



| Position | Department | Reports to | FTE | FLSA Class |
|------------------------|-------------------------|-----------------------------|-----|------------|
| Registration Assistant | Office of the Registrar | Dean / Student Services Hub | 1.0 | Non-Exempt |

Grace College and Seminary makes employment opportunities available to all applicants and employees without regard to race, color, sex (except where sex is a bona fide occupational qualification), pregnancy, age, ancestry, national origin, disability, citizenship status, military status, genetic information, or any other legally protected category. Grace College and Seminary is a Christian religious-affiliated organization and, as such, is permitted religious exemptions set forth in Title VII of the Civil Rights Act of 1964.

Scope of Responsibilities: Manage daily operations at the front desk of the Registrar's Office including registration, transcripts, communication to students and faculty, graduation applications, and supervision of front-line personnel.

General Responsibilities:

1. Provide professional, friendly service at the front desk of the Registrar's office, including add/drop/swap registration and student schedule questions.
2. Assist with the department's effort to coordinate graduation activities.
3. Assist in managing the online graduation application.
4. Assist in completing the weekly tasks as detailed in the Registrar's office monthly calendar.
5. Manage the department's main email inbox to determine appropriate solutions to constituent needs.
6. Manage and/or supervise fulfillment of room requests utilizing the Mazevo reservation system.
7. Assist in the management of the content in the department's portal and web resources.
8. Supervise the department's student workers.
9. Assist the department with senior audits, setting up courses for registration, checksheets, and registering new students.
10. Process requests from students such as enrollment verification and transcripts.
11. Provide support for the Registrar's office during Welcome Weekend for residential students.
12. Send communications to students with academic status changes.
13. Other duties as assigned.

Qualifications:

A. Minimum:

1. Bachelor's Degree or equivalent experience to substantiate skills and abilities
2. One to three years related experience in higher education, process management, and technology.
3. Strong working knowledge of the MSOffice Suite.
4. Demonstrate a "solution" mentality and a cooperative spirit. Excellent oral, written communication skills. Must have a team-player mentality and an ability to manage stress and high pressure situations with grace and positivity.
5. Must be able to maintain a high level of accuracy and attention to detail.
6. Strong Christian faith, commitment and volunteer service experience.

B. Preferred:

1. Bachelor's Degree in business administration or a related field
2. Two years prior experience in admissions and or registrar's office.
3. Familiarity with FERPA guidelines for colleges and universities.

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Status: Full Time; Non-Exempt

A completed employment application, resume, 2 employment references and a spiritual life reference must be submitted in order to be considered for employment. Applications are available in the Human Resource Office or can be downloaded at <http://www.grace.edu>, Employment. Applications are submitted by email to employment@grace.edu.

Posted: 1/10/2025